



APLSS

The Army Provider-Level Satisfaction Survey (APLSS) is designed to give healthcare providers and MTF leadership “timely” and “actionable” feedback to improve the quality of care given to our Soldiers. Patients are randomly selected approximately 24 hours after a visit with the physician. An APLSS questionnaire is sent to the patient to give feedback about the visit. Patient can complete the questionnaire by paper, by (IVR) Interactive Voice Response, or through the online version.

APLSS is a great way for patients to rate the outstanding care and service given by Rodriguez Army Health Clinic. Additionally, when patients complete the questionnaire, RAHC earns money for process and service improvements for the clinic and the Fort Buchanan community.